Ordering Guide
NASA SEWP VI

SSIVEN JV, LLC

Version 1.2

SSI-Venesco JV, LLC (SSI-Ven)

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1.0 Company Overview

SSI-Venesco JV LLC is a Small Business Joint Venture providing information technology products, software, cloud solutions, professional services, research and development technologies, and high-performance computing solutions to Federal Government customers through the NASA Solutions for Enterprise-Wide Procurement (SEWP) VI Government-Wide Acquisition Contract (GWAC).

We hold SEWP VI contracts in both Category B and Category C, enabling Federal agencies to acquire commercial and advanced technology solutions through a streamlined procurement vehicle.

2.0 Contract Information

2.1 Category B

Contract Number: 80TECH26D0408
Contract Type: Government-Wide Acquisition Contract (GWAC)
Agency: NASA
UEI: C7EYE4YCGMN3
SEWP Surcharge: 0.34%

Category B Scope

Category B provides access to:

- IT Hardware
- Software Licenses
- Cloud Solutions
- Associated IT Services
- Installation Services
- Integration Services
- Maintenance Services
- Warranty Services

2.2 Category C

Contract Number: 80TECH26D0434
Contract Type: Government-Wide Acquisition Contract (GWAC)
Agency: NASA
UEI: C7EYE4YCGMN3
SEWP Surcharge: 0.34%

Category C Scope

Category C provides access to:

- High-Performance Computing (HPC)
- Research & Development IT Solutions
- Modeling & Simulation Technologies
- Test & Evaluation Systems
- Advanced Storage Solutions
- High-Speed Networking Infrastructure
- Scientific Computing Platforms
- Data Analytics Solutions

3.0 Fair Opportunity

SSI-Venesco JV LLC participates in the SEWP VI Fair Opportunity process in accordance with FAR 16.505. Federal customers are encouraged to utilize established SEWP ordering procedures and the SEWP Quote Request Tool (QRT) when seeking quotations.

4.0 Requesting Quotes

4.1 Hardware, Software, Cloud, HPC, and Services Quotes

Primary Point of Contact:
Baker Maktabi
Program Manager
Phone: 703-397-3698
Email: bmaktabi@ssivenescojv.com

Alternate Point of Contact:
Jason Chou
Deputy Program Manager
Phone: 703-964-7445
Email: jchou@ssivenescojv.com

4.2 Information Requested for Quote Development

To facilitate efficient quote preparation, customers should provide:

- Agency Name
- Customer Point of Contact

- Requirement Description
- Solicitation or RFQ Number
- Delivery Location
- Period of Performance
- Security Requirements (if applicable)
- Technical Documentation
- Desired Delivery Schedule
- Funding Information (if available)

5.0 Ordering Procedures

1. Requirement Development – The customer develops and documents the procurement requirement.
2. RFQ Issuance – The customer issues an RFQ through SEWP or other authorized ordering procedures.
3. Quote Submission – SSI-Venesco JV LLC reviews the requirement and submits a quotation.
4. Evaluation and Award – The customer evaluates submitted quotations and makes an award decision.
5. SEWP Validation –The NASA SEWP Program Office validates the order and assigns a SEWP Control Number (SCN).
6. Fulfillment – Performance begins following receipt of the SEWP Control Number (SCN). Orders are not fulfilled prior to SCN issuance.

6.0 Help Desk and Support

For all support services, reach out directly to the Project Manager or Deputy Project Manager:

Jason Chou
Deputy Program Manager
Phone: 703-964-7445
Email: jchou@ssivenescojv.com

Baker Maktabi
Program Manager
Phone: 703-397-3698
Email: bmaktabi@ssivenescojv.com

6.1 Customer Support

Business Hours:

Monday – Friday
8:00 AM – 5:00 PM Eastern Time

Customer support services include:

- Quote assistance
- Order status support
- Delivery coordination
- Product support coordination
- Software support coordination
- Warranty assistance
- Escalation support

For customer support assistance, contact the Program Manager or Deputy Program Manager.

6.2 Post-Delivery Support

SSI-Venesco JV LLC provides post-delivery coordination and support for products and services acquired under SEWP VI.

Support services include:

- Installation support coordination
- Technical support coordination
- Software support coordination
- Warranty assistance
- Extended warranty coordination
- Delivery issue resolution
- OEM engagement and escalation support

For support, contact the Program Manager or Deputy Program Manager.

6.3 Warranty Support

Warranty support is available through applicable Original Equipment Manufacturers (OEMs), software publishers, and authorized solution providers.

For warranty support assistance, contact the Program Manager or Deputy Program Manager.

6.4 Order Issue Resolution Procedures

Customers experiencing issues related to quotations, orders, delivery, invoices, products, services, warranties, or performance should follow the escalation process below.

Level 1 Support:
Jason Chou
Deputy Program Manager
Phone: 703-964-7445
Email: jchou@ssivenescojv.com

Level 2 Support:
Baker Maktabi
Program Manager
Phone: 703-397-3698
Email: bmaktabi@ssivenescojv.com

Executive Escalation:
Seema Dixit
Chief Executive Officer
Email: seema@samyak-inc.com

7.0 Government Purchase Card Acceptance

SSI-Venesco JV LLC accepts Government Purchase Cards (GPCs) in accordance with SEWP VI requirements.

8.0 Socioeconomic Designations

SSI-Venesco JV LLC maintains the following socioeconomic qualifications and business attributes:

- Women-Owned Small Business (WOSB)
- Economically Disadvantaged Women-Owned Small Business (EDWOSB) Joint Venture
- Small Business Joint Venture
- Minority-Owned Business
- Self-Certified HUBZone Joint Venture
- Small Disadvantaged Business (SDB)
- Asian-Indian American Owned

9.0 NASA SEWP Program Office Information

For program-level questions regarding SEWP VI, customers may contact:

NASA SEWP Support
Phone: (301) 286-1478
Email: help@sewp.nasa.gov
SEWP Customer Support Center: https://sewpprod.servicenowservices.com/support
Website: https://www.sewp.nasa.gov

10.0 CHUM Compliance Statement

This Ordering Guide is maintained in accordance with applicable requirements of the NASA SEWP VI contract, Contract Holder User Manual (CHUM), Ordering Guide guidance, and Contract Holder website requirements. The guide will be reviewed and updated as necessary following contract modifications or program guidance updates.

11.0 Contract Compliance Notice

All products, services, labor categories, and solutions quoted under SEWP VI must be approved and available under the applicable SEWP contract vehicle at the time of quotation. All orders are subject to applicable contract terms, Federal Acquisition Regulations (FAR), SEWP Program Office guidance, and customer-specific solicitation requirements.

Appendix A – Quick Reference Sheet

Item	Information
Contract Holder	SSI-Venesco JV LLC
Category B Contract	80TECH26D0408
Category C Contract	80TECH26D0434
UEI	C7EYE4YCGMN3
SEWP Surcharge	0.34%
Main Phone	(571) 215-8621
Program Manager	Baker Maktabi
Deputy Program Manager	Jason Chou
Website	https://ssivenescojv.com/sewp

Appendix B – Customer Ordering Checklist

□ Requirement Defined
□ RFQ Issued
□ Quote Requested
□ Quote Received
□ Evaluation Completed

□ Award Issued
□ SEWP Control Number (SCN) Received
□ Delivery Initiated
□ Order Accepted
□ Warranty Information Received
□ Support Contacts Documented

End of Ordering Guide